

REGISTER NOW CLASSES FILL UP FAST!



2026 FALL TRAINING CLASSES



DCNE is pleased to announce the lineup of our [Fall 2026 Training](#) sessions, which will be held at our Malden and Avon locations for your convenience. These classes will be interactive and include PowerPoint and video presentations.

OUR SPRING TRAINING SESSIONS WILL INCLUDE:

- Infinity Touch Control Interface
- 27VNA3 and 26VNA1 Greenspeed Heat Pumps
- Basic Electric Controls and Troubleshooting
- Ductless Split Systems
- 59 Series Condensing Furnaces
- Basic Rooftop Units
- Heatpump Troubleshooting
- New Puron Advanced R454-B Refrigerant.
- Toshiba Carrier VRF install, startup & troubleshooting

CARRIER FACTORY AUTHORIZED DEALERS

Earn technical training hours towards
your yearly requirement!



DCNE

DISTRIBUTOR CORPORATION OF NEW ENGLAND

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Dedicated Customer Needs Experts.



2026 FALL TRAINING CLASSES

HEATPUMP TROUBLESHOOTING

4 CFAD DISTRIBUTOR TRAINING HOURS

In this class we will be working with Puron Advance equipment, going over installation practices, longline applications, startup procedures, electrical troubleshooting, refrigeration cycle troubleshooting, controls, and factory updates. We will also cover why compressors fail, with the use of internal photos.

MALDEN

TUESDAY, SEPTEMBER 29, 2026: 8AM–NOON

AVON

TUESDAY, NOVEMBER 24, 2026: 8AM–NOON

GREENSPEED HEAT PUMP 27VNA3 AND 26VNA1

4 CFAD DISTRIBUTOR TRAINING HOURS

This class will address the 27VNA3 and 26VNA1 high-efficiency heat pumps with Greenspeed Intelligence. We will cover controls, system operation, start-up, maintenance and troubleshooting. These heat pumps feature variable-speed rotary compressors driven by a variable speed drive. They use Infinity Touch communication controls for full variable-speed functionality, and are capable of setting up sub-cooling. An EXV is used in the heating mode.

MALDEN

THURSDAY, OCTOBER 8, 2026: 8AM–NOON

AVON

THURSDAY, OCTOBER 29, 2026: 8AM–NOON

BASIC ELECTRICAL CONTROLS & TROUBLESHOOTING

4 CFAD DISTRIBUTOR TRAINING HOURS

In this class we will cover the fundamentals of electrical theory and how it applies to electro-mechanical controls operation. We will also review wire diagrams, sequence of operation, symbol descriptions, and troubleshooting equipment failures.

MALDEN

THURSDAY, OCTOBER 15, 2026: 8AM–NOON

AVON

TUESDAY, DECEMBER 1, 2026: 8AM–NOON

BASIC ROOFTOP SYSTEMS

4 CFAD DISTRIBUTOR TRAINING HOURS

This class will cover 48FE-Puron Advance and 48-50 FC and GC rooftop units 3-10 tons, control circuits and troubleshooting, Ecoblue fan operation and Belimo and Siemens Economizer controls.

MALDEN

TUESDAY, OCTOBER 6, 2026: 8AM–NOON

AVON

TUESDAY, OCTOBER 27, 2026: 8AM–NOON

NEW PURON ADVANCE R454-B REFRIGERANT

4 CFAD DISTRIBUTOR TRAINING HOURS

Learn about the application, safety, storage, and transport of the new A2L refrigerant—R454B (Puron Advance). Topics Include: Storage in facilities, Spark Proof Tools, Ventilation Fans, New Recovery Tank, Field Service Procedures, Evacuation Process, Dissipation Board Wiring and Service Equipment.

MALDEN

TUESDAY, OCTOBER 13, 2026: 8AM–NOON

AVON

WEDNESDAY, NOVEMBER 4, 2026: 8AM–NOON

59 SERIES CONDENSING FURNACES

4 CFAD DISTRIBUTOR TRAINING HOURS

This class covers the 59 series furnaces, including combustion analysis, review of the Carrier Ductulator, duct velocity testing for retrofit applications, and use of the Cool Calc load calculation software. Additionally we will address recent furnace improvements, newly designed gas valves, water test procedures, the latest factory updates of IntelliSense technology, and the new NFC Boards.

MALDEN

TUESDAY, OCTOBER 20, 2026: 8AM–NOON

AVON

WEDNESDAY, NOVEMBER 18, 2026: 8AM–NOON



2026 FALL TRAINING CLASSES

DUCTLESS TROUBLESHOOTING

4 CFAD DISTRIBUTOR TRAINING HOURS

A comprehensive class containing multimedia and demonstrations. Students will learn about equipment types, theory, current install practices and precision troubleshooting.

Maximum capacity for this class is 20 students.

MALDEN

THURSDAY, OCTOBER 22, 2026: 8AM–NOON

INFINITY TOUCH CONTROLS

4 CFAD DISTRIBUTOR TRAINING HOURS

This class reviews Carrier's Infinity User Interface (UI) residential control. The goal is to explain the different test procedures and application conditions for peak performance. The latest factory updates related to condensing units and codes will also be reviewed.

MALDEN

WEDNESDAY, OCTOBER 28, 2026: 8AM–NOON

TOSHIBA CARRIER VRF INSTALL, STARTUP & TROUBLESHOOTING

We will discuss the proper selection, installation, startup and troubleshooting of the world class TOSHIBA/CARRIER VRF products. Current and past generations of product will be explored with hands-on experience. Guides will be provided.

AVON

THURSDAY, NOVEMBER 19, 2026: 8AM–5PM

FRIDAY, NOVEMBER 20, 2026: 8AM–5PM





2026 FALL TRAINING CLASSES

REGISTRATION FORM

To enroll each attendee must fill out a separate registration form. Email address is required. **Payment of \$50 per class**, per person must be received in advance of attendance to receive a certificate from Carrier.

Please email your completed registration form(s) to KLincoln@dcne.com

NAME _____

COMPANY _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

CELL PHONE _____ EMAIL (REQUIRED) _____

SIGNATURE _____

Don't miss out – REGISTER NOW – Classes fill up FAST!

PLEASE CHECK THE BOXES FOR THE CLASSES YOU WOULD LIKE TO ATTEND:

HEATPUMP TROUBLESHOOTING

- ☐ **MALDEN** TUESDAY, SEPTEMBER 29: 8AM–NOON
- ☐ **AVON** TUESDAY, NOVEMBER 24: 8AM–NOON

BASIC ROOFTOP SYSTEMS

- ☐ **MALDEN** TUESDAY, OCTOBER 6: 8AM–NOON
- ☐ **AVON** TUESDAY, OCTOBER 27: 8AM–NOON

GREENSPEED HEAT PUMPS 27VNA3 & 26VNA1

- ☐ **MALDEN** THURSDAY, OCTOBER 8: 8AM–NOON
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NEW PURON ADVANCE R454-B

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INFINITY TOUCH CONTROL

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TOSHIBA CARRIER VRF

- ☐ **AVON** THURSDAY, NOVEMBER 19: 8AM–5PM
- ☐ **AVON** FRIDAY, NOVEMBER 20: 8AM–5PM

MALDEN CLASSES WILL BE HELD AT:

Malden Headquarters (Auditorium)
767 Eastern Avenue, Malden, MA

DCNE
DISTRIBUTOR CORPORATION OF NEW ENGLAND

AVON CLASSES WILL BE HELD AT:

Avon Southern Distribution Center
54 Bodwell Street, Avon, MA

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